

Spooktacular Halloween

Laser Light Show

 **Treloar's**



FAQs

Can tickets be purchased on the gate?

It is advised to purchase your tickets in advance on our website. If a small number of tickets are still available, we may sell them on the gate.

Will I get a paper ticket?

Our ticketing is all done electronically, so you will not receive a paper ticket. Please just bring along your booking confirmation on the night and we'll check you in on the door.

What happens if it rains?

The event will still go ahead if it rains, so please do check the forecast on the day and come prepared.

Should we have any concerns regarding the weather, we will make sure to inform all ticket holders by email. But, please assume that the show will go ahead as planned unless you hear from us.

Is the event accessible?

The event will be held in our car park and accessible toilet facilities are a short walk away. Should you have any questions regarding accessibility, please just give us a call and a member of our team will be happy to help.



When can I arrive?

We recommend you arrive from 5:30pm so you can soak up the atmosphere, get involved with our fundraising games and activities and have some refreshments.

What time will the laser show start?

The laser show will start at 7:30pm and last approximately 15 minutes.

Can I bring my dog?

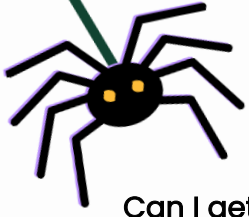
With the exception of assistance dogs, no animals are allowed at this event.



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Can I get a refund?

Tickets are non-refundable. If the event is postponed and rescheduled and you inform us within 14 days that you are unable to attend the new date, you will be refunded in full.

Is parking available?

Limited parking will be available at Treloar's on a first come-first served basis. An overflow car park will be in use.

Can I smoke?

Smoking is not permitted at the event, including, e-cigs and vapes.



Will there be toilets?

Yes, toilet facilities will be provided. Accessible facilities will also be available at Treloar's.

Will there be seats?

There will be seats available but seating may be limited. Please feel free to bring your own chair to watch the display if you wish.

How do I book tickets?

You can book your tickets online at our website

<https://www.treloar.org.uk/events/spooktacular-halloween-laser-light-display/>

Alternatively, you can book tickets via phone by calling 01420 547 477.

